

Greenwoods Eldercare Society Bulletin

1 May 2020

Yesterday marked 100 days since Dr. Bonnie Henry and Health Minister Adrian Dix issued the first warning of a new novel coronavirus in a provincial statement. It still seems hard to comprehend how much our lives, community and world have changed in just 100 days.

It's been only 46 days since we started developing new COVID-19 specific protocols to enhance and expand our established infection prevention and control procedures. Through the amazing efforts of the Team, we've implemented quality improvement initiatives at record speed and we are seeing the results in the smooth flow of care and services and the sharpening of the focus on true Resident centred care.

It's been 39 days since we had to close our Greenwoods doors to all visitors. This action has been one of the most critical steps in safeguarding the Residents and Team, but also the most difficult. With the knowledge and experience gained over the last 100 days in how this new virus acts, it's apparent that the response to COVID-19 will be prolonged.

Discussions on how to safely re-open Long Term Care facilities to visitors are occurring at the provincial and regional health authority levels. We are very hopeful that there will be a gradual relaxing of the restrictions soon. We cannot act until we have a directive from Island Health; however, in anticipation of that time we are moving ahead with creating a family lounge area. Back in the autumn, we received a very generous donation from the 100 Men Who Care to renovate the current activity office into a multi-purpose space. Although we cannot undertake the degree of planned renovation work at this time, we are preparing this space to provide a comfortable area where families can visit while following stringent infection control protocols.

Until we can open the doors to welcome visitors again, this space will also be used by Heather to set up additional FaceTime, Skype and Zoom calls for Residents.



Mother's Day Spa Treatments

The Team has some special Mother's Day treats planned. Over the course of next week, we will be offering spa treatments including manicures, hair styling and hand & arm massages. Team members will be volunteering their time to provide this pampering. We're fortunate that many of the Team have backgrounds as professional hair stylists, estheticians and massage therapists. There will also be special celebration teas on Friday and Sunday.

As always, if you have any concerns or questions, please do not hesitate to contact us.

Warmest regards
Aletha