

# **GES Bulletin**

## **21 December 2022**

#### Snow!

It does feel like we are living in a Beautiful British Columbia magazine spread, or a Christmas card. Despite the challenging roads and cold weather the Team has been amazing at getting to work and for pitching in or switching roles to cover essential tasks if others were stuck on the hills. I am endlessly impressed with the commitment and spirit the Team brings and, as always, so grateful for all of them.

Thank you also to the family and friends who have reached out with offers of rides and deliveries of treats.

The snow did not deter Santa who visited Greenwoods yesterday to read *A Child's Christmas in Wales*. (Thank you Bob and Jo)



#### **Christmas Weekend**

We have a festive weekend planned with Chef Jeannie working on a wonderful roast turkey meal for Christmas Day lunch.

Susannah will be here on Saturday and Sunday for activities. She would like to incorporate traditions that the Residents have enjoyed in the past and would welcome ideas. Was there a favourite game or music selection, gathering around the TV to watch the Queen's annual Christmas Day address? It will be odd to see it delivered by King Charles this year!

Please email ideas to <u>reception@greenwoodseldercare.org</u> or call and leave a message on ext. 230.

### **Zoom Visits**

Susannah is also happy to facilitate Zoom visits over the weekend. We have heard from a few families that the winter weather is impacting travel plans to the Island. If you would like to schedule a Zoom, please send a request to the reception email as above or leave a message on ext. 230.

### Office of the Seniors Advocate Survey – Experience of Life in Long Term Care

The Office of the Seniors Advocate (OSA) is inviting every resident in BC to provide feedback about their experience of life in LTC. They would also like to survey family and frequent visitors to residents in care.

We are looking forward to welcoming the surveyors to Greenwoods between 31 January through to 16 February.

The OSA has asked for email addresses of family/frequent visitors. Erica will be our point person for the survey, and she recently emailed all family and friends on our contact list regarding sharing these email addresses.

Please let Erica (<u>erica.innes@greenwoodseldercare.org</u>) know by 31 December if you would not like to share your email.



Happy Solstice!

### Gratitude

As this year of challenges draws to a close in a rather dramatic fashion, there is such gratitude for the immense measures of support, encouragement, and kindness that has been brought to all of us – team and residents – at Greenwoods and Braehaven. The Lady Minto Hospital Auxiliary continues to support many of our programs and fund capital items to enhance care and services. The community, through the Greenwoods Foundation, gifted the funds for the major hallway refurbishment. Country Grocer has held several fundraising events with donations going to GES and also contributed towards our team Christmas Gift Cards. There have been several other private donations and the words of appreciation from residents and family/friends are always so meaningful.

Wishing everyone a safe and wonderful end to 2022.

Warmest regards Aletha

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GES Bulletin 21 December 22 page 2 of 2