

GES Bulletin

27 February 2022

We do now have several confirmed cases of Omicron at Greenwoods and did have one person at Braehaven, our assisted living residence who tested positive. Our Braehaven resident has been transferred as we do not have 24-hour care in assisted living. The exposure to other residents at Braehaven is considered to be low and we have spoken to the residents who may have been in closer contact. We will be continuing to monitor everyone closely and provide support.

At Greenwoods, a formal outbreak has not been declared; however, we are continuing to take a similar approach to manage the situation. With Omicron we're seeing a very different illness than with earlier variants. All of the residents who have confirmed cases are experiencing mild to moderate illness and we're already seeing an improvement of symptoms in many. Barb, our director of care, and the nurses have been in touch with all families of residents who have been confirmed as having Omicron. And, as always, the nurses will be in touch if we have any concerns regarding a resident.

There continues to be no change to visiting protocols. It is important when visiting Greenwoods to be diligent with the mask use and hand washing for your own protection as well as the residents'. If you have any questions regarding the protocols, please feel free to call me before the visit or speak with a team member during your screening.

All care and services are being delivered. Many thanks to the team members who are picking up extra shifts and extending their hours. Management is on site to support the team. I really cannot express my gratitude sufficiently for the dedication, care, and commitment I am seeing from everyone.

We will continue to keep you updated. If you have any questions, please do not hesitate to contact me by email, at 250 537 5561 ext 222 or on my cell 250 538 7828.

Kind regards
Aletha

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