

Greenwoods Eldercare Society Bulletin

27 March 2020

Thank you for your understanding and patience during these challenging times. We miss seeing our visitors but we know that social distancing and restricting access to Greenwoods and Braehaven are so important for the well-being of all. Thank you for all of the wonderful messages for the Residents and feedback for the team.

We now have two new iPads ready to go and Nikki, Jocelyn and Heather are working hard to connect with families via Skype, FaceTime or Zoom. Please let us know if there is anything else we can do to help support you and your loved one.

Single Site Designation for Staff

A Provincial Health Order was issued on Thursday requiring staff to be designated to work at only one facility. We've been working with our team over the past week in anticipation of this direction. A few of our staff who work on a casual basis with us, but also at facilities on Vancouver Island, have had to choose their home facility. We'll miss having them here for the next while.

We do need to consider Braehaven and Greenwoods as different facilities and have designated a team of dietary aides and housekeepers specifically to Braehaven.

House Physician

In line with limiting the number of people coming into Greenwoods, we are moving to a 'house doctor' model effective today. Thank you to Dr. Ian Gummeson for taking this role on.

For routine matters such as medication orders and to discuss a Resident's condition, the nurses will continue to contact the Resident's own GP. If a Resident requires a medical examination or a visit, Dr. Gummeson will be asked to come in to see the Resident and then consult with the GP as needed.

Dr. David Butcher continues in his role as Medical Lead for Greenwoods. We are very appreciative of his leadership and of the support from all of the GPs with Residents at Greenwoods.

Consults with specialists such as Dr. Christian Wiens, our Geriatric Psychiatrist, will continue but via telephone and Zoom video conferencing.

Braehaven Residents will still contact their own GPs as per usual.

Increased Precautions

The team is continuing to focus on handwashing and good infection control practices. The enhanced housekeeping has been amazing and everything is really sparkling.

The tables in the dining rooms have been spread out to comply with the new spacing requirements and there are now only two Residents at each table.

As a precaution, the Team members are wearing masks when providing care. The Residents have all been very understanding and accepting of these changes.

For our Greenwoods Residents, the nurses will be monitoring temperatures twice a day. The Community Health Workers are checking in with the Braehaven Residents as well.

As always if you have any concerns or questions, please do not hesitate to contact us.

Kind regards

Aletha