

Greenwoods Eldercare Society Bulletin

7 August 2020

Visits

Thank you to everyone for your patience and support as we've implemented the designated social visits. It's been wonderful to be able to welcome family and friends back and there's a definite lifting of spirits with the Residents.

At this stage, the directive from the Ministry of Health is to continue with each Resident having only one designated visitor. We know this has been very difficult for some families; however, the rationale is to limit the exposure and manage risks as much as possible. We do have iPads available so there may be the possibility of linking in with other family members virtually during the scheduled in person visit. If you are interested in booking an iPad, please let us know when you schedule the visit.

To request a visit please contact:

for Greenwoods Residents, Barb Williams at;
barb.williams@greenwoodseldercare.org
250 537 5561 ext. 234

for Braehaven Residents, Braehaven reception at:
braehaven@greenwoodseldercare.org
250 537 5520

Physician Visits

In April, a house physician model was implemented to limit access between the hospital and Greenwoods, and to conserve the personal protective equipment (PPE) that was in short supply at the time. A reliable supply of PPE has been established by Island Health and there are no longer restrictions for essential staff entering the different sites. Strict screening, hand hygiene and use of PPE is all in place enabling a Resident's own physician to attend as needed.

Care Conferences

Care conferences for the Greenwoods Residents will resume in the autumn. As with so many things, the conferences will be conducted in a different manner utilizing video and teleconferencing. We are very fortunate that we were able to proceed this summer with an IT Infrastructure project that we started planning last year. The project scope includes improving WiFi throughout Greenwoods, replacing outdated hardware and purchasing conferencing equipment for our family room. This upgrade is a significant project and essential to support the virtual communication and on-line systems that are integral to delivering care in 2020.

We are very grateful for funding from the Salt Spring Island Foundation, Greenwoods Foundation and the 100 Men Who Care organisation and for the excellent service from Brendan Simmons at Salt Spring Computer Service.

We'll be in touch with families starting in September to schedule the conferences and provide more information about options to join via video or teleconferencing.

Seeking Input on GES' Strategic Plan

We're in the process of updating our strategic plan and would greatly appreciate input from our Residents, Clients and their family and friends. A survey will shortly be sent out by the chair of our board, Dorrie Ferster via Survey Monkey. Please keep your eye out for it and check your spam box if it hasn't arrived in your in-box by Monday.

Contacts

I will be away on vacation for two weeks starting on the 10th August. For Greenwoods queries, please contact Barb Williams (barb.williams@greenwoodseldercare.org). For Braehaven queries, please contact Jacquie James (jacqueline.james@greenwoodseldercare.org)

I hope everyone continues to enjoy the summer. Stay safe and as always, let us know if you have any questions or concerns.

Kind regards
Aletha Humphreys
Executive Director