

## **GES Bulletin**

### **7 May 2021**

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#### **Visiting**

It has been wonderful to welcome back so many more family and friends with the easing of the visiting restrictions. Many Residents have also enjoyed the car rides and visits away from Greenwoods and Braehaven. Thank you to our visitors who have all been so respectful of the protocols. We are also very appreciative of the understanding and ongoing patience from family and friends who live off Island and who are continuing to limit their travels while the COVID-19 numbers remain high.

I also want to express great thanks to Erica Innes who facilitates most of the visits at Greenwoods. Erica's enthusiasm and talent in coordination enabled us to expand the visits in a seamless manner. Erica's the first to also acknowledge the entire team and often comments on the team members' efforts to support the Residents in preparing for the visits and outings and persevering in finding ways to navigate tricky transfers in and out of cars.

#### **Accreditation**

Accreditation Canada is a national organization that works with health care providers to improve the quality of services and care provided to the residents/patients/clients while promoting a positive work environment and a strong organisation. We recently completed phase one of our current accreditation cycle via a virtual survey of our Governance and Leadership standards. Phase two requires an on-site visit which will most likely be scheduled after the summer.

We will soon be sending out a survey to Residents and their family and friends to ask for input on the care and services provided. Please do take the time to respond as your input is invaluable to aid us in planning and improving the care and services we provide at Greenwoods.

Currently, only long-term care falls under the accreditation program. Later in the year, we will be reviewing the services at Braehaven through an Assisted Living Registry review and there will be an opportunity for input on assisted living at that time.

#### **Second Dose Vaccination Clinics**

The second dose vaccination clinics for both Braehaven and Greenwoods residents will be held on Monday 10<sup>th</sup> May. As with the first dose clinics, a team from Public Health will be on site to administer the vaccinations and we're anticipating that all will go as smoothly as the first time.

**Advisory Group – Participation Invited**

We are in the process of planning a significant refurbishment of the hallways at Greenwoods. Please let me know if you are interested in participating in an advisory group to review and provide input on design options. The review process may take a few meetings which will be held via zoom.

As always, if you have any questions or concerns, please do not hesitate to contact us.

Kind regards  
Aletha

Aletha Humphreys  
Executive Director