

## GES Bulletin December 2023

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### Season's Greetings!

It's that time of year to gather and reflect on the months past and look forward to the year ahead. We are very pleased to invite family and friends to join in some Festive Cheer. As masks are still required in the common areas, we will unfortunately not be able to share in refreshments during the events but there will be goodies to take back to the resident's suite or room. We are looking forward to gathering for some singing and socialising.



*Many thanks once again to Jeannie Paynter for donating her amazing talents in creating the whimsical window art.*

Please join us for:

### **Festive Cheer and Family/Friends Sing Along**

**Braehaven**

**Wednesday 13 December at 1.30pm**

**Greenwoods**

**Thursday 14 December at 1.30pm**

### Christmas Day Lunch

Chef Jeannie's famous Turkey feast will be served at 12:30 on Christmas Day. Family members are invited to join their loved one for the meal; turkey with fixings and dessert. Please purchase meal tickets from reception prior to Saturday 23 December to allow the kitchen ample time to ensure enough food is prepared. Lunch will be served at 12.30 but please arrive earlier to allow time for hellos and to get seated.

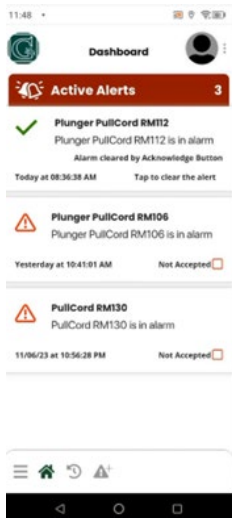
Tickets are \$5.00 cash.

At Greenwoods, three private spaces are available for families to gather: the Ivan Larson room, the Multi-purpose Room, and the Family Room. Reservations of these spaces are on a first come basis. If the rooms are booked, you are welcome to have lunch in the resident's private room. Unfortunately, given the mask requirements, family members cannot join their resident in the main dining room. Our activity team will do their best to let you know ahead of time where you will be seated.

If you plan to bring extra food items to compliment the meal and to share with your family member, please check with the nurse to ensure it will be alright. Food allergies and restrictions for guests cannot be accommodated.

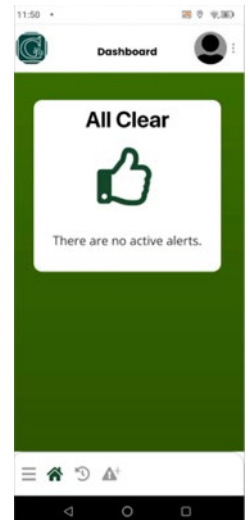
At Braehaven, meal trays will be prepared for families who would like to join the resident in their suite. Our resident ambassador will assist with delivering trays and letting family members know when trays are ready if they are able to collect them. Meal tickets can be purchased from the Greenwoods reception.

### New Nurse Call System



Visitors to Greenwoods may think that the team members are on their phones a lot. The devices are actually part of a new nurse call system that was implemented in November. The system replaces the outdated Panasonic radios. When a resident pulls a call bell or triggers a bed alarm, an alert appears though an app on the android device each team member carries. A dashboard in the care station tracks all alerts and displays response times. The alerts are also escalated to other team members if the assigned care aides are busy caring for another resident.

Greater functionality will be rolled out over the coming year as the system can link with other monitoring systems such as fire detection and temperature controls.



Donated funds to GES enabled this project, greatly enhancing communication and safety for both residents and the team. Many thanks to Trish for leading the project, Erica, Irene, and Fiona who are our 'superusers' and all the team for embracing the change.

On behalf of the Board of Directors and Team at Greenwoods and Braehaven I would like to wish all of you a very joyful holiday season.

If you have any concerns or questions, please do not hesitate to contact us.

Warmest regards  
Aletha

Aletha Humphreys  
Executive Director