

2023/24 Annual Report



GREENWOODS
ELDERCARE
SOCIETY

Salt Spring Island, British Columbia

We acknowledge with gratitude that we have the privilege of providing the care and services on the ancestral and unceded traditional lands of the Hul'qumi'num and SENCOTEN speaking peoples.

Some History

Greenwoods Eldercare Society (GES) has been operating on Salt Spring Island, BC for nearly 45 years. It offers a range of programs and services to seniors. It is a registered charitable, non-profit Society governed by a Board of Directors selected from the community.

GES is an affiliate of Island Health. Funding to support GES operations comes primarily from Island Health, BC Housing, resident fees and donations from businesses, organizations and residents living in the Gulf Island of British Columbia.

Over the years the offerings of the Society have grown and evolved to reflect the changing needs of community residents. At the current time the Society operates assisted living, long-term care and several community programs



Greetings from the Board of Directors

On behalf of the members of the Society's Board of Directors, we are pleased to introduce our 2023/2024 Annual Report. Our focus is on continuing to provide high quality care and services while creating a home for all residents. We strive to offer a supportive, safe and caring environment to all we serve. In addition, GES actively seeks input and suggestions from residents and their families as we strive to continuously improve our programs and services.

This year marked the formal establishment of the Resident and Family Council. The Council has provided another important link between residents and GES. We are also grateful for the extensive support received from community groups and individuals.

Our Programs, Services and Facilities

GES operates three types of programs and services as well as operating two facilities.

Long-Term Care (Greenwoods)

Our Greenwoods Residence provides long-term care for up to 50 residents each living in a single-bedroom. An additional bedroom is designated for respite although that service remained closed during the year. Residents are provided with extensive supports and nursing care on a 24/7 basis.

Assisted Living (Braehaven)

Our Braehaven Residence offers assisted living in 30 one-bedroom suites, common areas and gardens. Lunch and supper meals are provided for residents. Residents have access to Home Care Services through Island Health.

Community Programs

Several community programs including an adult day program, a bathing program and 'meals on wheels' are available to community residents who need a bit of additional support while living in their own homes.

Our thanks to the dedicated staff, administrators, volunteers, families and residents for their commitment and support of our vision and activities.

Operations and Activities

Our primary operational goal is to ensure that residents and those using our programs receive safe, high-quality care. The staff continue to work hard to support, and also improve the care that is provided. During the 2023/2024 year these efforts have been redoubled.

The end of the pandemic resulted in a number of changes for the residents of Greenwoods and Braehaven. The lifting of visiting restrictions resulted in more visitations and greater opportunities for residents to engage with the broader community. As well, the Family and Residents' Council, was active throughout the year and their advice and support was greatly appreciated.

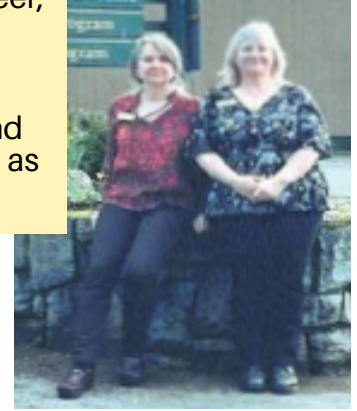
During July 2023, the Adult Day Program was once again opened! With COVID restrictions lifted we were able to initiate the program and welcome community clients back. To take best advantage of existing resources the program was relocated to the Greenwoods building, allowing for greater integration of activities and opportunities for socialization. Kaitlan Zomer, pictured above, is the lead activity worker for the ADP.



Training and development of staff members also served as a point of focus during the year. The Health Career Access Program (HCAP) is a provincially funded initiative developed to address the shortage of Health Care Aides. , HCAP enables interested individuals to work as Health Care Support Workers as an introduction to long-term care and they then enroll in full-time HCA education. The program is proving to be a key component in building up the care team while supporting local community members to pursue a new career.

During the year, a new Director of Care joined the GES team. Janice Benson began her work with us in February. She joined us from Winnipeg where she had an extensive career; much of it in positions associated with long-term care.

Janice fills the position previously held by Barb Williams. Barb managed the role through numerous challenges, and we are grateful that she is continuing her career with GES as a nurse in Greenwoods



Sage Garden

Work also continued, during the year, on improving our facilities. A collaborative project with the Salt Spring Island Foundation, the Lady Minto Hospital Auxiliary, Family and Residents' Council and the GES team resulted in a garden improvement project that brightened the gardens for the benefit of all. As well, the call system used to link residents and care staff was replaced. The new system is modern and up to date and has been positively received by both staff and residents.



Courtyard



Greenwoods Front Entrance



Braehaven Assisted Living

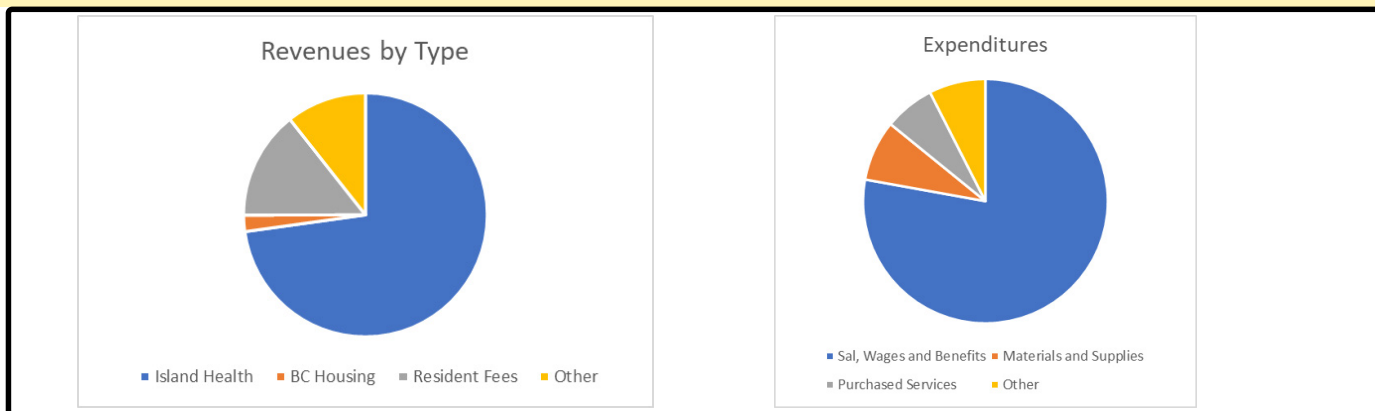


Financial Matters

During the 2023/2024 year GES' audited Statement of Operation showed operating revenues of just less \$8.4 million and a small operating surplus of approximately \$2,200. Revenues included basic grant funding from Island Health and BC Housing as well as exceptional contributions to directly address costs associated with the COVID pandemic and the transition process between the pandemic and the return to regular operations.

The long-term debt continued to decrease slowly with the paying down of outstanding mortgages on the Greenwoods and the Braehaven buildings.

At the beginning of the year, the Greenwoods Foundation, as planned, closed its doors and transferred its assets to Greenwoods Eldercare. The assets transferred included \$90,000 of donated revenue raised by the Foundation and property that is located immediately adjacent to the current Greenwoods building. All commitments requested by previous donors were maintained as part of the asset transfer agreement between GES and the Foundation.



Board of Directors

The Board of Directors for the Greenwoods Eldercare Society is composed of community residents elected by the Society members or appointed under the terms of the Society's bylaws. During the year the following people served as Directors

Wayne Glover - Chair
Dorrie Ferster - Past Chair
Pam Ramsay - Treasurer
Mark Cleveland - Secretary
Claire Cupples - Director

Jane McCoy - Director
Silk Questo - Director
Peter Grove - Director (partial year)
Paul Roberts - Director
Eleanor Dawson - Director

The Board operates several standing and ad-hoc committees in accordance with the organization's bylaws and meets on a regular basis throughout the year. Reporting to the Board of Directors, the Society's Executive Director, Aletha Humphreys, leads and manages the administration, programs, and services provided by GES.

For more information on Greenwoods:
Please visit our website at www.greenwoodseldercare.org
Greenwoods Reception: 250 537 5561
Braehaven Reception: 250 537 5520